

March 24, 2009

BY ELECTRONIC SUBMISSION

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W., Suite TW-A325
Washington, DC 20554

Re: CPNI Certification due March 1, 2009, EB Docket No. 06-36

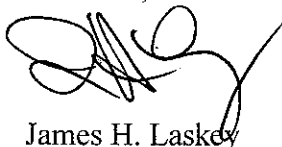
Dear Ms. Dortch:

New Start Communications Corp. ("Company"), by its undersigned attorneys, hereby submits its CPNI compliance certificate and accompanying statement ("Certification"), certifying compliance with Section 64.2001 *et seq.* of the Commission's rules. The Company requests that the Commission waive the March 1, 2009 filing deadline contained in 47 C.F.R. 64.2009(e) and accept the Company's Certification as timely filed. Acceptance of the Certification as timely filed will further the public interest and the Commission's goal of ensuring that companies have adequate procedures to ensure compliance with its CPNI requirements.

Should you require further information, please contact the undersigned.

Respectfully submitted,

NORRIS, MCLAUGHLIN & MARCUS, P.A.



James H. Laskey
Counsel for New Start Communications Corp.

Enclosures

cc: FCC Enforcement Bureau, Telecommunications Consumers Division,
445 12 Street, SW, Washington, DC 20554 (w copies via US mail)

Best Copy and Printing, Inc. (via email at fcc@bcpiweb.com)

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2008

Date filed: March 24, 2009

Name of company covered by this certification: New Start Communications Corp.

Form 499 Filer ID: 827136

Name of signatory: Karolyn Ortega

Title of signatory: President and Chief Privacy Officer

I, Karolyn Ortega, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

If affirmative: N/A

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

If affirmative: N/A

Signed /s/ *Karolyn Ortega*

New Start Communications CPNI Policy

New Start Communications' CPNI Policy consists of a Privacy Policy, available at <http://www.newstartcom.com/privacy.htm>, and internal policies to ensure that all employees are familiar with and comply with this Privacy Policy.

The following is New Start's Privacy Policy:



New Start Communication Corp. -Privacy Statement

Welcome to New Start Communications Corp. Capitalized terms used in this Privacy Statement are defined in the Definitions section below.

Your privacy is very important to us at New Start. New Start is committed to respecting the privacy of each customer, the confidentiality of personal information, and the content of communications. This Privacy Statement is meant to assist New Start's customers in understanding how New Start uses and safeguards the information that New Start collects in providing services to its customers. To protect customers' privacy, the personal information that New Start collects from its customers is used in the manner and for the purposes described in this Privacy Statement.

Please read this Privacy Statement carefully. This document governs New Start's collection, use and disclosure of its customers' personal information. **You will not be able to register with New Start or sign up for Our services until You read and consent to the practices set forth in this document.** By accepting this Privacy Policy, registering with New Start, or using New Start's services, You also will be deemed to have read and accepted New Start's Terms and Conditions.

Definitions

To help You better understand this Privacy Statement, We provide some basic definitions to use when reading and interpreting this document. The bold type terms used in this Privacy Statement shall have the meaning set forth below.

Customer or You means individuals to whom this Privacy Statement applies. Customers include anyone who registers with New Start, uses New Start's services, or voluntarily enters Personal Information on the Website.

New Start or Us/We/Our means New Start Communications Corp. and its affiliates. This Privacy Statement only applies to customers who register with New Start, use New Start's services, or voluntarily enter Personal Information on the Website.

Personal Information or Customer Proprietary Network Information (also known as CPNI) is information about an identifiable individual that is recorded in any form and that We have about You

solely by virtue of our carrier/customer relationship. Personal Information does not include information that is aggregated in such a manner that it does not identify an individual Customer or that cannot be associated with an individual Customer. Personal Information may include but is not limited to, a Customer's name, address, e-mail address, ID numbers, phone number(s), calling history, credit card information, credit history, payment and banking information, and marketing preferences.

Privacy Statement refers to the Privacy and Security Statement as updated from time and time and available on the Website.

Call Detail Information - is a type of CPNI that consists of records that contain your call history, including the numbers called, time location and duration of calls. You will have access to your Call Detail records via a password protected profile on the Website.

Website refers to the New Start website located at www.newstartcom.com

Why We Collect Personal Information

We collect and use Personal Information from Customers for the following reasons:

- to provide service, products, and support to Our Customers;
- to maintain commercial relations and to communicate with Our Customers (which may include, but is not limited to, billing, collection, advertising, promotion, account and credit verification, and other actions to customize, measure, and improve Our services);
- to identify the needs and preferences of Our Customers;
- to meet applicable legal and regulatory requirements;
- to administer and manage Our business operations and personal accounts;
- to resolve disputes and troubleshoot problems;
- to enforce Our Terms and Conditions and prevent improper or illegal use of Our Website and services.

Personal Information will not be collected, used, or disclosed for purposes other than as set forth in this Privacy Statement except with your consent or as otherwise required or permitted by applicable law.

What Personal Information We Collect

We require you to provide certain Personal Information so that You can order services from New Start, and We limit the collection of Personal Information to that information we believe is necessary or appropriate for the purposes identified in this Privacy Statement. Among the Personal Information that we require from You is your name, address, e-mail address, phone number(s), credit card information, and marketing preferences.

Customers who purchase services from New Start are required to provide credit card or other payment information for billing purposes. Except as described in this Privacy Statement, all financial information is kept confidential. We may use a third party to process credit card orders, including card authorization and billing. Any such third party is contractually authorized to use the Personal Information provided by You solely for the purpose of conducting New Start business. They may not release your Personal Information to any other person except as required or permitted by applicable law or court order or to defend the third party's rights in a legal dispute.

We also collect feedback information via feedback forms located on the Website. This information is used to measure and improve the quality of Our services and the Website. New Start reserves the right to use this information, in an anonymous form, for marketing purposes, for instance, by displaying selected comments on the Website or in other communications. You are never under any obligation to provide feedback information.

New Start may collect and use your IP address to improve New Start's service and administer New Start's Website. Your IP address may be used to identify You and to gather demographic information. IP addresses are also used to investigate alleged violations of New Start's Terms and Conditions, spamming, improper use of the Website, or other improper or illegal activities.

"Cookies" and "action tags" (action tags are also known as single pixel gifs or web beacons) are information that a website transfers to your computer's hard disk for record-keeping purposes. Cookies and action tags do not personally identify users, although they do identify a user's computer. New Start uses cookies and action tags to deliver content specific to your interests, maintain customer preferences, and for other site functionality. Many Internet browsers are set up to accept cookies and action tags. If You prefer, You can set your browser to refuse cookies and action tags. However, You may not be able to take full advantage of the Website if you do so. Advertisers who display ads on the Website also may use cookies and action tags to measure advertising effectiveness. New Start does not have access to any information collected by cookies or action tags used by advertisers.

Protection of Your Personal Information

Protecting the confidentiality of your Personal Information or CPNI is your right and our responsibility under federal law.

We have invested in and deployed technological and physical security measures to protect the Personal Information and other information that we collect. For instance, when Our registration form asks You to enter Personal Information, that information is encrypted and is protected with the encryption software most commonly deployed in the ecommerce industry, Secured Socket Layer ("SSL"). If you use an SSL-enabled Internet browser, such as used in the current versions of Microsoft Internet Explorer or Netscape Navigator, your transmissions of Personal Information to Us through them will be secured through SSL technology. You can verify whether the information that is transmitted is using SSL encryption by confirming the presence of a "closed lock" (for users of Microsoft Internet Explorer) or a "solid key" (for users of Netscape Navigator) symbol on the bottom bar of your browser window. To learn more about SSL, follow this link <http://www.verisign.com/site/ssl.html>.

In addition, We maintain firewalls and other technical security measures for our servers and internal networks, and the servers on which Personal Information is stored are located in secure facilities that are available only to authorized personnel. Our employees are dedicated to maintaining and upholding your privacy and security and are educated regarding this Privacy Policy. Only those employees who require Personal Information to perform a specific function related to the New Start service are granted access to that information. Our employees are required to use the utmost discretion when accessing Personal Information, and they are prohibited from using Personal Information for purposes unrelated to their job functions. As appropriate, our employees are notified when this Privacy Policy is revised or other privacy or security measures are implemented by New Start.

New Start makes no representations or warranties with regard to the sufficiency of these security measures. By accepting this Privacy Policy or using New Start's services, You agree that New Start shall

not be responsible for any actual, indirect, or consequential damages (or any other damages or liability of any kind whatsoever, whether as a result of negligence or otherwise) that may result from our non-compliance with this Privacy Statement.

Disclosure of Personal Information

Use/Disclosure of Personal Information to Support and Promote New Start Services

As We describe in more detail below, We do not sell or disclose your Personal Information with anyone outside of Our company or with anyone not authorized to perform service related functions on Our behalf, except as may be required by law or as authorized by You.

Generally, we are permitted to use CPNI to assist us in our provision of your New Start services, including billing and collection of those services, or to provide you with information on new discounts or special offers relating to the New Start services. If we use a third party to assist us in the performing any of the above functions on our behalf, We require that they only use Your information for the purposes provided and protect Your Personal Information consistent with our privacy policies described in this Privacy Statement. We do not provide Your Personal Information to third parties for the marketing of their services to You.

We may, however, use or disclose your Personal Information for legal or regulatory reasons as necessary or required to investigate fraud, to protect other users, or to otherwise protect against the unlawful use of the New Start Service.

Customer acknowledges that it is New Start's policy and prerogative to respond to all governmental inquiries regarding its service or its Customers. In the event a competent governmental authority asks New Start to retain and provide Personal Information about a Customer, New Start reserves the right to provide any and all assistance and information necessary in its opinion to fulfill the request.

We also may be required to disclose Personal Information in connection with a merger, acquisition or bankruptcy. If We should ever file for bankruptcy or merge with another company, or if We should decide to buy another business, or sell or reorganize part or all of our business, We may be required to disclose your Personal Information to prospective or actual purchasers and other parties. By agreeing to this Privacy Statement, you agree to any such transfer of your Personal Information that may occur. It is New Start's practice to obtain appropriate protections for Personal Information disclosed in these types of transactions. New Start cannot, however, guarantee that Our Privacy Statement will remain unchanged if New Start is sold or merges with or is acquired by another company.

Retention of Personal Information

Personal Information will be retained as long as necessary for the fulfillment of those purposes or as otherwise required or permitted by applicable law.

Use of Personal Information to Support and Promote New Start Services - Out Rights

By accepting this Privacy Statement, registering on the Website, or using New Start's services, You consent to the collection, use, and disclosure of your Personal Information as set forth in this Privacy Statement. However, New Start allows Customers to opt-out of receiving New Start marketing communications from Us or Our affiliates during registration and any time thereafter by sending an e-mail

request to customer@newstartcom.com or by following the unsubscribe procedures in any email marketing communication.

Even if You opt out of receiving New Start marketing communications, You will still receive e-mail communications from Us regarding your New Start account and services to which You have subscribed, including, but not limited to, communications regarding service issues. New Start also reserves the right to use e-mail to notify You regarding any claims related to your use of New Start services, including without limitation claims of violations of a third party's rights. You may permanently close your New Start account and stop all communication by sending a request to customer@newstartcom.com.

Accuracy of Personal Information and Customer Access to Personal Information

New Start takes reasonable steps to make sure that the Personal Information You provide is accurate, complete and up-to-date for the purposes for which it is collected and processed. Upon written request via a password-protected profile available on the Website, You can learn what Personal Information New Start holds about You. You can also obtain access to Your Call Detail Information online via the password protected profile on the Website. You will not be charged for requesting such access. However, any information collected in connection with, or in anticipation of, any claim or legal proceeding will not be made available to you. If you notify Us that any Personal Information that We have is incorrect, We will review such information. If we agree that the Personal Information is incorrect, we will correct our records. We may charge You a reasonable fee to make corrections. If We do not agree that your Personal Information is incorrect, You may submit a short statement of dispute, which we will include in any future disclosure of disputed information. New Start may refuse to correct, amend, or delete any Personal Information that We require to provide service to You or that we are required or permitted to retain by applicable law.

Transfer of Data

The Personal Information that We collect may be stored and processed on servers located in various countries, including servers located outside of your home country. The laws of other countries may not provide the same degree of protection for your Personal Information as your home country. By accepting this Privacy Statement, registering on the Website, or using New Start services, You expressly acknowledge and consent to the transfer of your Personal Information to countries outside your home country, including to the United States. If You do not agree to the transfer of your Personal Information as provided in this Privacy Statement, We may not be able to provide service to You.

Links to Outside Websites

The Website may contain links that will let Customers leave the Website and access other websites. Linked websites are not under Our control. It is possible that these websites have privacy policies and standards that are different than those of New Start. This Privacy Statement applies only to Personal Information that is acquired by Us on the Website. New Start accepts no responsibility or liability for our Customers' use of other websites.

Refer a Friend

New Start's Refer a Friend function on the Website allows You to recommend New Start to your friends and family. To do so, You must provide the e-mail addresses of the persons You are referring. By providing the e-mail addresses, You are giving us permission to send an e-mail invitation in your name.

Friends will be eligible to receive an e-mail invitation if they are not current or former Customers and they have not already been told about New Start by another Customer through the Refer a Friend service. Information entered by You for Refer a Friend will be used only for the purposes of generating e-mail messages to these potential New Start Customers.

Refer a Friend is intended to be used only by our Customers to tell their friends and family about New Start's service. New Start does not condone spamming. Spamming includes, but is not limited to, providing New Start with the e-mail addresses of people who are not known to You and entering e-mail addresses that are found on a mass mailing list.

If We determine that a Customer is improperly using Refer a Friend, We may, in our sole discretion, block the Customer from using the Website or cancel Customer's service, in addition to any other remedies permitted by applicable law.

New Start is not liable for any direct, indirect, or consequential damages due to the use of the Refer a Friend service.

Children's Privacy Protection

Children under 13 years of age are not permitted to be New Start Customers. Children under 13 should not send Us any information about themselves. If a child under 13 submits information through any part of Our Website, and We become aware that the person submitting the information is a child, We will attempt to delete this information as soon as possible. Because We do not knowingly collect any personal information about children under 13, We do not knowingly use or disclose such information.

Changes to This Privacy Statement

We reserve the right to change this Privacy Statement at any time. The revised Privacy Statement will be effective immediately upon its posting on the Website with the new effective date displayed. You should periodically check Our Website for any such changes. By accepting the terms and conditions of this Privacy Statement, You agree that your continued use of New Start's services after a revised Privacy Statement is posted on the Website constitutes your acceptance of the revised Privacy Statement except as follows. Specifically, if we intend to use Your Personal Information in a manner that is materially different from that described in the Privacy Statement when You subscribed to New Start, we will send You a notice in advance of the change by using your provided e-mail address and You will be given a choice as to whether to accept or reject such a change.

Our Privacy Officer

We have designated one or more individuals who monitor Our compliance with this Privacy Statement. The individual responsible for Our compliance has been designated as New Start's Privacy Officer and can be reached at (800)341-2908. Other individuals may handle the day-to-day collection and processing of Personal Information. The Privacy Officer or New Start's management may designate other individuals within New Start to assist the Privacy Officer or to perform the Privacy Officer's responsibilities.

Questioning New Start's Compliance With This Privacy Statement

If You believe that We have not complied with the terms and conditions of this Privacy Policy, You may send an e-mail to Our Privacy Officer at customer@newstartcom.com. New Start will investigate all such

inquiries and will respond to You as appropriate. We may seek advice from internal and external advisors before providing responding to your inquiry.

If We determine that a Customer complaint is justified, We will take appropriate remedial measures, in Our sole discretion, including modifying Our policies and practices.

Contact Us

If You have any questions regarding this Privacy Statement, please contact Us at:

New Start Customer Service
819 Yonkers Avenue, location 1
Yonkers, NY 10704
mail@newstartcom.com
U.S. Toll Free: 1-800-341-2908

Effective Date

This Privacy Statement is effective as of **June 01, 2008**.

The following is a summary of New Start's internal policies:

New Start has instituted employee training programs to educate customer service and other employees who may have access to CPNI regarding how and when they may use CPNI. New Start will not release call detail information and/or records in any manner other than emailing it to a customer's email account of record; calling the customer on its telephone number of record that has been active with New Start for at least 7 days; allowing the customer to access this information using a password protected online account; or allowing the customer to access this information at New Start's business location with a valid government-issued photo ID. New Start will also notify customers of any attempted changes to its account information, for example, attempts to change a password or email address to ensure such changes are being sought and authorized only by the customer.